

Product Sales Order Terms and Conditions

All IRONSMITH products are made to order. Lead times vary by product and current demand. **Contact IRONSMITH for current lead times.**

IRONSMITH, INC's standard warranty applies to all purchases, www.ironsmith.cc/warrantypdfweb.pdf

As noted on the quote, for an additional charge, frames and/or receivers can ship earlier for hardscape installation. **Please note on your order if required.**

To place your order, in accordance with the terms and conditions, the following items must be received by IRONSMITH:

1. Copy of Quote with signed and dated acceptance in the blank lower portion OR a signed Purchase Order issued to IRONSMITH.
2. Payment / Deposit must be received by IRONSMITH to proceed with order.
3. Letterhead providing billing, shipping and contact information is helpful.

Please provide all Sales and Purchase Order information to Barbra Burpo, V.P. of Operations, at BBurpo@ironsmith.biz

Customer Payment Terms and Conditions

** IRONSMITH accepts Check, ACH, Visa and Master Card for deposits/payments. Wire Transfers are acceptable for an additional fee.

Credit card payment can be made online on IRONSMITH's homepage, www.ironsmith.biz OR a Credit Card Authorization Form can provided which will require a signature.

Payment Terms are as follows:

1. Full payment is required at time of order for any order under \$3,500.00.
2. For sales orders over \$3,500.00, a 50% deposit is required with the order.
3. Payment for the balance is due before final shipment.

Pre-approval is required for terms other than quoted payment terms. Customers must provide the following when requesting alternate payment terms:

1. Signed Credit Application
2. Project Information (Preliminary Lien / Bonding) Form
3. Copies of the Payment Bond / Performance Bond are required on Public Jobs.

Please provide all credit requests and information to Roxanne Ries, Accounting Assistant, at RRies@ironsmith.biz

Upon request from the customer, IRONSMITH will provide a notarized Conditional Waiver prior to payment and a notarized Unconditional Waiver only after receipt of payment from the customer.